

MONTH DATE, 2025

Team Number: 11

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Duolingo (NASDAQ: DUOL) Overview

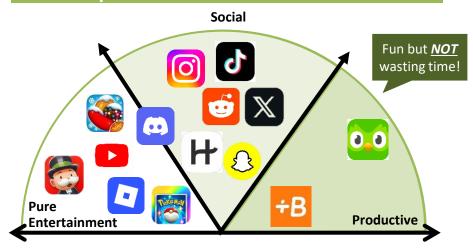
A Gamified Education Platform at Global Scale

Company Description & Key Stats

- DUOL is a AI-powered learning platform combining proprietary model with gamification
- 50M+ DAUs as of Q3-25 (+36% YoY) with ~9% paid penetration
- Revenue reached \$748M in FY-24 with ~73% gross margins
- Beyond languages, Duolingo is scaling to new subjects including Math, Music, and Chess

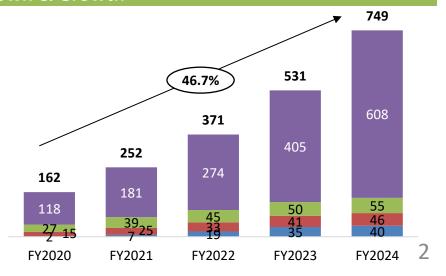
Current Price	172.78	Gross Profit	72%
Market Cap	7,987.2	LTM Net Income	386.0
Enterprise Value	7,531.20	LTM Diluted EPS	8.04
52 wk High/Low	544.93 / 166.27	P/LTM EPS	23.03x
LTM Revenue	964.3	EV/LTM Revenue	7.81x

Sweet Spot in the Leisure Screen-Time Battle



Revenue Breakdown & Growth

Segment	% Rev (24A)	20-24A CAGR	Key Revenue Drivers
■ Subscription	81%	50.8%	Paid penetration + upsell
■ Advertising	7%	19.4%	DAU growth offsets CPM volatility
■ Duolingo English Test	6%	31.7%	Higher ASP & int'l visa demand
■ In-app Purchase Other	& 5%	111.5%	New virtual-goods "Energy" mechanic





How the Firm Makes Money

A Gamified Education Platform at Global Scale

TAM with a long runway

 DUOL is relatively well penetrated in the U.S., but there's large white space in APAC and EMEA, which accounts for 1B+ language learners



Value Proposition and Product Offering







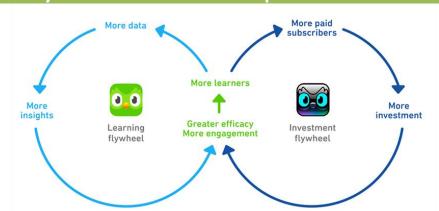
Free

Ind: \$13/mo. / \$96/yr. Family: \$120/yr. Ind: \$30/mo. / \$168/yr. Family: \$240/yr.

With Ads

No Ads Skills Practice Mistakes Review Legenday Challenges No Ads
Skills Practice
Mistakes Review
Legenday Challenges
Al features (e.g.,
Video Call with Lily
Explain my Answer
Roleplay)

Flywheel Continues to Deepen DUOL's Moat



Key Drivers for Earnings

Topline:

- MAU growth
- · Paid subscriber penetration
- · Average revenue per subscriber
- Non-subscription revenue

Profitability:

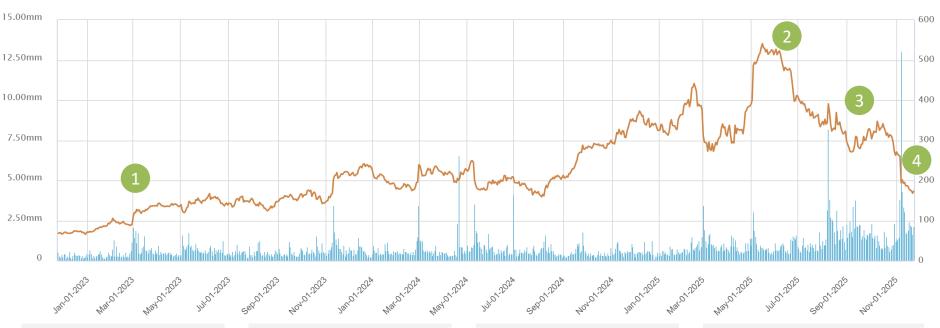
Net income margin / EBITDA margin



Recent Market Context and Equity Movement

Stock down ~70% since May peak amid AI disruption fears, growth slowdown and short-term profitability concern

DUOL 3-Year equity movement & volume



2023 - Al Partnership Ignites the Rally

OpenAI collaboration sparks explosive growth — daily users, monetization, and free cash flow soar 25x

Mid-2025 – 'AI-First' Vision Alienates Users

CEO mentions 'AI-First' – a Poorly-received AI-driven hiring announcement in late April (later clarified in May) caused negative public opinions

H2 2025 AI Winner to AI Loser Narrative

Chatbots and real-time translation tools trigger fears that AI will disrupt, not empower, language learning

Q3 2025 Long-Term Focus Shakes Confidence

Management signals shift toward long-term investment, putting near-term monetization on the back burner



Key Debate on Language Learning and AI Disruption

Al disruption fear overstated — TAM is there, DUOL still dominates, Al threats not good enough and core users are highly insulated

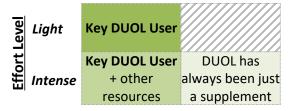
Al disruption fear overstated — TAM is still there and core users are largely insulated from Al substitutes

DUOL's Gen AI Displacement Risk by Use Case									
Category	% Users	Our thoughts							
Support my education	26%	Education is slow moving; Translation tools will need to be ubiquitous before getting removed from curriculum							
Connect with People	20%	Language is culture, and although connecting may be easier with improved translation tools its unlikely to be frictionless							
Just for fun	15%	For people playing DUOL as a game, the app will only get more engaging while translation tools are more for utility							
Spent time productively	12%	Relative to alternatives (social media, mobile games), DUOL will still be perceived as a more productive time weaker							
Boost my career	9%	Even with better tools, corporates will be willing to pay a premium for fluent speakers to ensure nothing is 'lost in translation'							
Highly Intact	82%	<u>High-LTV segments</u>							
Prepare for travel	11%	Travelers have lower LT demand for knowledge and gen AI tools could make travel translation far easier							
Other	7%	Unclear use case, could be at risk							
At risk	18%	<u>Low-LTV segments</u>							

Moreover, 80% of US users weren't learning a language prior to using Duolingo >> DUOL self-created TAM from casual learners

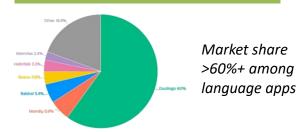
Who are the Users?

<u>Expectation</u> Daily Conversation Fully Master



- · Al expands resources for language learning
- Yet AI doesn't diminish our intrinsic desire to connect with people across borders, and it can't give us true cultural fluency

DUOL dominates category



Substitute not there yet

- Cost difference is real: Alphabet's Al Ultra subscription costs nearly \$150 per month versus about \$30 per month for Duolingo Max
- Real-time translation experience not seamless enough



Key Debate on Language Learning and AI Disruption

Fundamentals remain solid along the launch of AI language tools and DUOL's data flywheel creates hard-to-replicate protection

Recent retention data maintains an upward trend...

IOS	25Q1	25Q2	25Q3
1-Day Retention	53%	54%	54%
7-Day Retention	32%	35%	36%
30-Day Retention	16%	20%	20%
60-Day Retention	12%	16%	15%

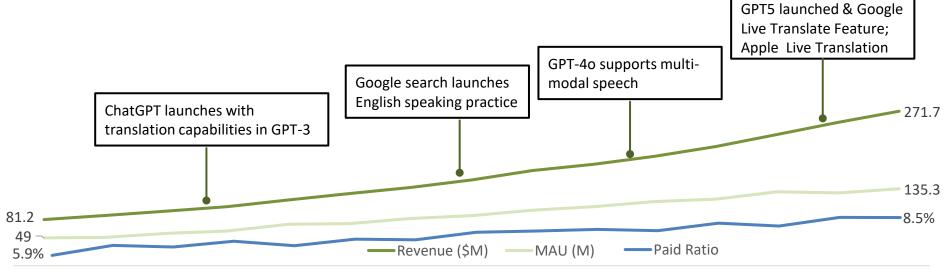
Revenue and MAU trend & AI translation tool launch

... Proprietary data creates durable protection from AI

750+ A/B tests per quarter to accumulate know-how on how people learn best

1 billion exercises every day, creating the world's largest dataset of real learning behaviors

<u>The Real Moat</u>: A Self-Reinforcing Growth Engine Fueled by Gamification, Data, and A/B Testing





Thesis #1: Platform Expansion

From language app to Al-native learning ecosystem to unlock still-low monetization

Leisure/Fun Subjects Serious

...

Music Chess Languages Math

- <u>Music</u>: Complete a recent (Aug 2025) acquisition of NextBeat (\$34.5M, a London-based music gaming startup) and partners with Sony Music
- <u>Chess</u>: Fastest growing subject and rolled out the New Player=versus-Player functionality



 New science subjects in pipeline: Physics,
 Chemistry courses produced internally with the help of AI; Teams working on product-market-fit

Bigger TAM

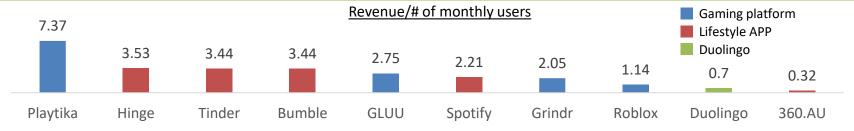
Higher Paid Ratio

Stronger Engagement

Higher ARPU

Powered by AI-assisted content creation at extremely low cost (90% cheaper & faster than human production)

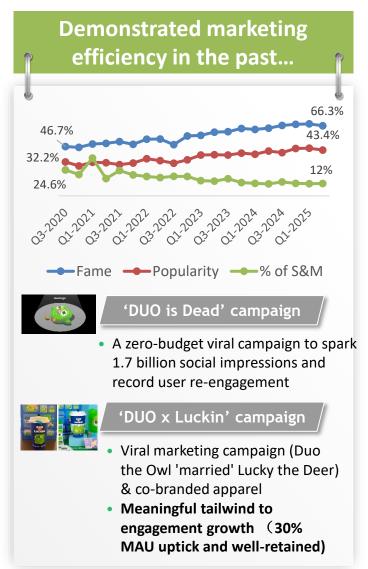
Current monetization of DUOL remains low compared to Gaming & Lifestyle APPs in U.S.





Thesis #2: Social media flywheel

Company's adaptability in managing its social media strategy and drove efficient customer acquisition





Why we view this positively

A team that mastered virality with near-zero budget is now getting real firepower — the ROI potential is asymmetric and under-appreciated

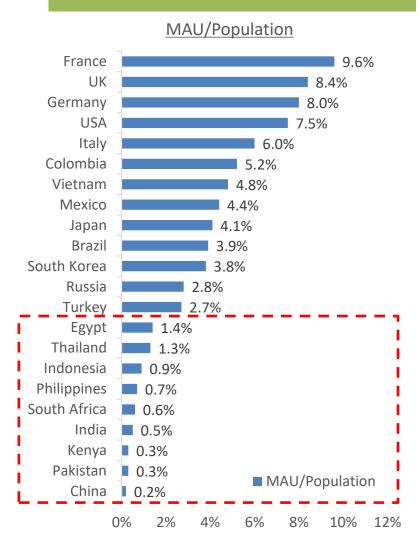
Historically CAC has been low (\$1 to 2) with large amounts of viral campaigns and word-of-mouth



Thesis #3: Geographical Expansion

Long runway to unlock global market potential

Long penetration runway...



While U.S. and Canada decelerates, other region remain strong and contribute meaningfully

DAU Gr	DAU Growth across Region										MAU I	<u>Penetra</u>
	1Q23	2Q23	3Q23	4Q23	1Q24	2Q24	3Q24	4Q24	1Q25	2Q25	<u>Share</u>	<u>-tion</u>
UCAN	63%	60%	57%	62%	47%	44%	40%	33%	35%	23%	20%	7.5%
LATAM	52%	60%	67%	86%	80%	87%	81%	80%	63%	50%	17%	3.6%
APAC	61%	66%	74%	93%	93%	93%	81%	81%	78%	71%	22%	<mark>0.8%</mark>
EMEA	78%	72%	79%	93%	81%	79%	58%	58%	53%	45%	40%	3.7%

China (0.2% MAU/Population)

- China is still not a large fraction of Duolingo's business, it is about 5%, 6% of their business at the moment
- China is fastest-growing region for growth & engagement
- Near-term catalyst: Max is being tested at the moment

India (0.5% MAU/Population)

- Prior roadblock: interface design, inadequate language offering low paid ratio
- Near-term catalyst: Hired senior PM for localization effort, leverage AI to add extra Indian language offerings

At-the-moment international hiring:

- Marketing Manager, Southeast Asia
- Business Development Lead, Japan & Korea
- Software Engineer/Platform Engineer, China
- · Senior Product Manager, Growth, China

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Valuation

Re-rating and continued growth potential as AI fears fade and margin trajectory persists

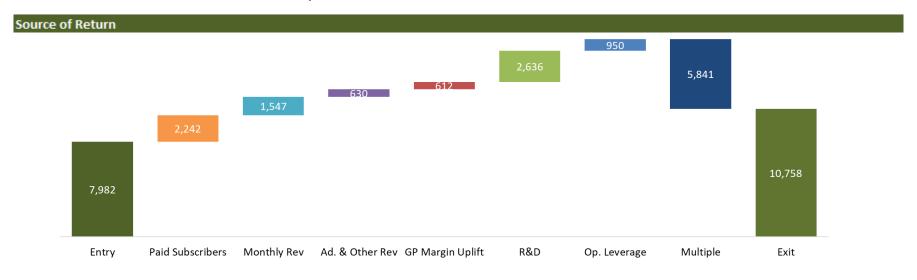
Base Case: Key Estimates vs. Consensus										
		Forecast		CA	GR					
	2025E	2026E	2027E	20-24A	24-27E					
Key Operating Metics										
MAU (mn)	134.0	160.7	189.6	30.9%	20.7%					
% YoY	24.3%	20.0%	18.0%							
Paid Subcribers (mn)	11.1	13.0	14.8	59.3%	22.4%					
% YoY	37.6%	17.7%	13.3%							
Monthly Rev (\$)	6.6	7.3	7.7	(5.3%)	7.0%					
% YoY	4.4%	11.7%	5.0%							
Key Financials										
Subscription Revenue										
Team Estimates	873	1,148	1,366	50.8%	31.0%					
Consensus	859	1,041	1,167	50.8%	24.3%					
Delta (%)	1.7%	10.3%	17.0%							
% YoY - Team	43.7%	31.5%	19.0%							
% YoY - Consensus	41.3%	21.2%	12.1%							
Total Revenue										
Team Estimates	1,038	1,354	1,612	46.7%	29.2%					
Consensus	1,026	1,239	1,406	46.7%	23.4%					
Delta (%)	1.1%	9.3%	14.7%							
% YoY - Team	38.8%	30.5%	19.1%							
% YoY - Consensus	37.2%	20.7%	13.4%							
Net Income										
Team Estimates	418	284	359	n.m.	55.9%					
Consensus	417	251	325	n.m.	50.9%					
Delta (%)	0.4%	13.4%	10.5%							
% YoY - Team	n.m.	(32.0%)	26.2%							
% YoY - Consensus	n.m.	(39.8%)	29.5%							

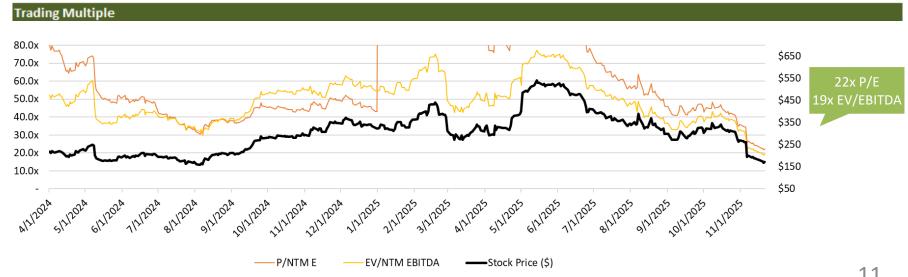
Exit Valuation					
	2024A		2027E		
	Actual	Bear	Base	Bull	
MAU (mn)	107.8	180.2	189.6	192.8	
% 20-24A / 24-27E CAGR	30.9%	18.7%	20.7%	21.4%	
Month Rev / Subscriber (\$)	6.3	7.5	7.7	8.0	
% 20-24A / 24-27E CAGR	(5.3%)	5.9%	7.0%	8.5%	
Paid Subcribers (mn)	8.1	13.5	14.8	14.9	
% 20-24A / 24-27E CAGR	59.3%	18.8%	22.4%	22.8%	
Subscription Revenue	607.5	1,210.0	1,365.6	1,438.5	
Other Revenue	140.5	235.1	246.8	252.3	
Total Revenue	748.0	1,445.2	1,612.5	1,690.8	
% 20-24A / 24-27E CAGR	46.7%	24.5%	29.2%	31.2%	
Gross Profit	544.4	1,064.4	1,225.5	1,301.9	
% Margin	72.8%	73.7%	76.0%	77.0%	
Net Income	94.5	262.2	358.6	419.0	
% Margin	12.6%	18.1%	22.2%	24.8%	
EPS, Basic	\$ 2.136	\$ 5.684	\$ 7.773	\$ 9.084	
EPS, Diluted	\$ 2.086	\$ 5.316	\$ 7.270	\$ 8.495	
Exit P/E		30.0x	30.0x	35.0x	
Price Target (\$)		\$ 159.48	\$ 218.10	\$ 297.33	
MoM		0.9x	1.3x	1.7x	
IRR		(7.7%)	26.2%	72.1%	



Valuation

Understanding source of return and where we stand on multiple







Risks to Valuation

While key valuation risks exist, we believe DUOL is well-positioned to mitigate and deliver the performance

Explanation Mitigants Rapid progress in AI translation Company is actively integrating AI **Accelerated improvement** hardware (earbuds, glasses) or and leveraging it in a positive way; in GenAl real-time LLM-based real-time translation the current biz model also provides translation tools (e.g., ChatGPT / Google Ultra) could shield against AI threat lead to intensified market fear Expansion into new subjects (Math, More AI features and new **New subjects'** Music, Chess) may take time to functionality added to keep monetization demonstrate monetization engagement at high levels and potential, while heavy investment gradually converting users to pay uncertainty could temporarily dilute margins. As Duolingo expands aggressively Localized pricing, and AI-driven Slower subscriber into lower-income regions (APAC, personalization improve retention conversion in emerging LATAM, India), conversion rates and conversion over time. Operating markets from free users **to paid subscribers** leverage allows profitability with lower ARPU markets. may lag, pressuring ARPU



Questions?





Appendix



Comps

DUOL Comps

Nov 21, 2025		Mkt Cap	EV		EV/EBITD	A		P/E				202	24A				Rev YoY	%		NI YoY %)
Company Name	Location	(\$mm)	(\$mm)	2023A	2024A	2025E	2023A	2024A	2025E	Rev (\$mm)	GP%	EBITDA %	NI%	ROIC	FCF Conv.	2023A	2024A	2025E	2023A	2024A	2025E
Duolingo	US	7,987	6,963	n.m.	n.m.	23.3x	n.m.	n.m.	13.8x	748	74%	10%	12%	7%	287%	44%	41%	38%	n.a.	451%	551%
Education																					
Coursera	US	1,350	557	n.m.	n.m.	9.1x	n.m.	n.m.	20.4x	695	55%	(14%)	(11%)	(10%)	(79%)	21%	9%	8%	n.a.	n.a.	n.a.
Chegg	US	104	90	37.9x	7.3x	1.2x	72.4x	n.m.	n.m.	618	85%	10%	(136%)	6%	82%	(7%)	(14%)	(39%)	(93%)	n.a.	n.a.
Nerdy	US	127	109	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	190	68%	(36%)	(22%)	(50%)	1%	19%	(2%)	(8%)	n.a.	n.a.	n.a.
Mean				37.9x	7.3x	5.1x	72.4x	n.m.	20.4x	501	69%	(13%)	(56%)	(18%)	1%	11.2%	(2.1%)	(12.7%)	(93.2%)	n.m.	n.m.
Median				37.9x	7.3x	5.1x	72.4x	n.m.	20.4x	618	68%	(14%)	(22%)	(10%)	1%	18.9%	(1.6%)	(7.7%)	(93.2%)	n.m.	n.m.
Consumer Subscr	iption																				
Spotify	US	120,273	114,251	n.m.	n.m.	44.9x	n.m.	69.1x	64.4x	18,023	31%	9%	7%	18%	85%	13%	18%	10%	n.a.	n.a.	43%
Netflix	US	441,995	449,754	30.4x	36.3x	32.2x	39.4x	43.7x	40.2x	39,001	47%	28%	22%	67%	202%	7%	16%	16%	20%	61%	26%
Match	US	7,618	10,698	12.8x	11.5x	8.7x	15.2x	14.9x	8.9x	3,479	75%	28%	16%	43%	89%	6%	3%	0%	80%	(15%)	55%
Bumble	US	374	1,028	18.8x	6.6x	3.4x	n.m.	n.m.	1.6x	1,072	76%	25%	(52%)	14%	30%	16%	2%	(10%)	n.a.	n.a.	n.a.
Grindr	US	2,557	2,834	20.2x	31.8x	14.8x	n.m.	n.m.	27.0x	345	78%	31%	(38%)	36%	93%	33%	33%	26%	n.a.	n.a.	n.a.
Mean				20.6x	21.6x	20.8x	27.3x	42.6x	28.4x	12,384	62%	24%	(9%)	36%	100%	14.9%	14.4%	8.3%	50.2%	22.8%	41.2%
Median				19.5x	21.6x	14.8x	27.3x	43.7x	27.0x	3,479	75%	28%	7%	36%	89%	13.0%	15.6%	9.6%	50.2%	22.8%	42.8%
Fule of 50 SaaS																					
Adobe	US	135,706	136,421	36.9x	23.1x	11.6x	50.0x	35.2x	15.2x	21,505	92%	39%	26%	47%	96%	10%	11%	10%	14%	2%	60%
Intuit	US	184,621	187,786	44.8x	40.0x	23.0x	67.7x	60.3x	30.6x	17,167	84%	27%	18%	26%	105%	11%	12%	21%	38%	13%	107%
Microsoft	US	3,508,974	3,527,337	23.5x	22.2x	19.0x	33.9x	33.8x	31.0x	261,802	79%	54%	35%	33%	38%	12%	15%	16%	22%	12%	22%
Oracle	US	566,624	667,753	18.2x	24.8x	21.2x	28.6x	40.1x	31.2x	54,933	81%	41%	21%	71%	51%	12%	6%	11%	15%	15%	56%
ServiceNow	US	168,772	165,763	n.m.	n.m.	33.6x	n.m.	n.m.	46.4x	10,984	84%	18%	13%	15%	168%	24%	22%	21%	433%	(18%)	155%
Veeva Systems	US	40,119	33,572	n.m.	42.8x	23.4x	54.7x	51.3x	30.1x	2,747	75%	26%	25%	13%	140%	11%	16%	19%	43%	17%	100%
Doximity	US	9,493	8,626	26.5x	40.1x	24.3x	37.9x	49.5x	28.8x	550	91%	42%	37%	23%	83%	17%	17%	15%	16%	46%	64%
Mean				30.0x	32.2x	22.3x	45.5x	45.0x	30.5x	52,813	84%	35%	25%	33%	97%	13.6%	14.3%	16.2%	83.0%	12.6%	80.6%
Median				26.5x	32.4x	23.0x	44.0x	44.8x	30.6x	17,167	84%	39%	25%	26%	96%	11.5%	15.0%	16.3%	22.4%	12.9%	63.6%
Game and Al																					
Roblox	US	62,647	61,533	n.m.	n.m.	38.9x	n.m.	n.m.	n.m.	3,602	34%	(23%)	(26%)	(15%)	(93%)	26%	29%	83%	n.a.	n.a.	n.a.
Eletronic Arts	US	50,053	50,992	18.6x	20.0x	20.1x	34.1x	36.6x	26.6x	7,347	84%	26%	14%	25%	89%	4%	(4%)	6%	4%	(3%)	79%
Unity	US	16,590	17,272	n.m.	n.m.	43.4x	n.m.	n.m.	43.8x	1,813	97%	(7%)	(37%)	(3%)	(494%)	57%	(17%)	1%	n.a.	n.a.	n.a.
Applovin	US	175,824	177,670	14.4x	48.2x	39.3x	37.5x	68.8x	47.6x	4,709	85%	49%	34%	73%	79%	17%	43%	22%	n.a.	343%	134%
Mean				16.5x	34.1x	35.4x	35.8x	52.7x	39.3x	4,368	75%	11%	(4%)	20%	(105%)	26%	13%	28%	4%	170%	107%
Median				16.5x	34.1x	39.1x	35.8x	52.7x	43.8x	4,156	84%	9%	(6%)	11%	(7%)	21%	12%	14%	4%	170%	107%



Model Buildup

	<u> </u>		Historical					Forecast				CAGR	
-	FY2020	FY2021	FY2022	FY2023	FY2024	FY2025	FY2026	FY2027	FY2028	FY2029	20-24A	24-27E	25-29E
Income Statement													-
MAU (Period Avg.)	36.7	40.5	54.0	79.6	107.8	134.0	160.7	189.6	220.9	254.1	30.9%	20.7%	17.4%
% YoY / QoQ Ref: Consensus		10.4%	33.4%	47.4%	35.4%	24.3% 134.0	20.0% 150.7	18.0% 180.9	16.5% 217.0	15.0% 249.6			
% vs. Consensus						134.0	6.6%	4.8%	1.8%	1.8%			
(x) % MAU conversion to EoP F	3.4%	5.1%	6.2%	6.8%	7.5%	8.3%	8.1%	8.5%	8.5%	8.4%	191.8%		
ВоР	0.9	1.6	2.5	4.2	6.6	9.5	12.7	13.4	16.1	18.7	64.6%	26.7%	18.4%
EoP	1.6	2.5	4.2	6.6	9.5	12.7	13.4	16.1	18.7	21.2	56.1%	19.3%	13.8%
Paid Subscribers (Period Avg.)	1.3	2.1	3.4	5.4	8.1	11.1	13.0	14.8	17.4	19.9	59.3%	22.4%	15.8%
% YoY / QoQ		64.0%	63.4%	61.2%	49.1%	37.6%	17.7%	13.3%	17.7%	14.6%			
Ref: Consensus EoP						13.5	12.5	14.7	17.6	20.2	59.3%	22.4%	10.6%
% vs. Consensus						(6.3%)	7.8%	10.0%	6.2%	4.9%			
(x) Monthly Rev / Paid Subscriber	7.8	7.3	6.8	6.2	6.3	6.6	7.3	7.7	8.0	8.4	(5.3%)	7.0%	6.3%
% YoY / QoQ		(6.2%)	(7.4%)	(8.2%)	0.7%	4.4%	11.7%	5.0%	4.5%	4.0%			
Subscription Revenue	117.5	180.7	273.5	404.7	607.5	873.1	1,147.9	1,365.6	1,680.3	2,003.4	50.8%	31.0%	23.1%
% YoY / QoQ		53.8%	51.4%	48.0%	50.1%	43.7%	31.5%	19.0%	23.0%	19.2%			
Ref: Consensus						858.7	1,040.9	1,167.0	1,415.6	1,693.3	50.8%	31.0%	18.5%
% vs. Consensus						1.7%	10.3%	17.0%	18.7%	18.3%			
Advertising Revenue	27.0	38.5	44.7	49.9	54.9	76.9	96.2	120.2	144.3	170.2	19.4%	29.9%	22.0%
% YoY / QoQ		42.4%	16.2%	11.5%	10.1%	40.1%	25.0%	25.0%	20.0%	18.0%			
Duolingo English Test Revenue	15.2	24.7	32.7	41.2	45.6	43.7	54.3	62.4	71.8	82.6	31.7%	11.0%	17.2%
% YoY/QoQ	13.2	62.7%	32.7%	26.0%	10.7%	(4.2%)	24.2%	15.0%	15.0%	15.0%	31.770	11.070	17.270
Other Revenue	2.0	6.9	18.5	35.4	39.9	44.2	55.8	64.2	73.8	84.9	111.5%	17.1%	17.7%
% YoY / QoQ	2.0	246.3%	168.1%	90.7%	13.0%	10.8%	26.1%	15.0%	15.0%	15.0%	1111070	271270	2,,,,,
Total Revenue	161.7	250.8	369.5	531.1	748.0	1,038.0	1,354.2	1,612.5	1,970.1	2,341.1	46.7%	29.2%	22.5%
% YoY / QoQ		55.1%	47.3%	43.7%	40.8%	38.8%	30.5%	19.1%	22.2%	18.8%			
Ref: Consensus						1,026.5	1,239.0	1,405.7	1,701.2	2,030.4	46.7%	29.2%	18.6%
% vs. Consensus						1.1%	9.3%	14.7%	15.8%	15.3%			
COGS	(46.0)	(69.2)	(99.4)	(142.1)	(203.6)	(286.2)	(328.1)	(387.0)	(468.9)	(552.5)	45.1%	23.9%	17.9%
% Rev	(28.4%)	(27.6%)	(26.9%)	(26.8%)	(27.2%)	(27.6%)	(24.2%)	(24.0%)	(23.8%)	(23.6%)			
Gross Profit	115.7	181.6	270.1	389.0	544.4	751.8	1,026.1	1,225.5	1,501.2	1,788.6	47.3%	31.1%	24.2%
% Margin	71.6%	72.4%	73.1%	73.2%	72.8%	72.4%	75.8%	76.0%	76.2%	76.4%	47.070	51170	211270
Net Income _	(15.9)	(60.2)	(58.2)	16.2	94.5	418.2	284.2	358.6	535.8	693.5	n.m.	55.9%	13.5%
% Margin	(9.8%)	(24.0%)	(15.8%)	3.0%	12.6%	40.3%	21.0%	22.2%	27.2%	29.6%			
Ref: Consensus						416.7	250.7	324.6	450.9	602.4	n.m.	55.9%	9.7%
% vs. Consensus						0.4%	13.4%	10.5%	18.8%	15.1%			



Key Debate - Substitute Threat Evaluation

For Lea	arning	For Tool/On-the-spot conversation						
Duolingo	AI learning chatbot	Real-time translation hardware	Real-time translation software					
Free tier (ad-supported); Super/Max: \$7-20 /month	Usually free/basic access; paid tiers or if using custom tutor	Device purchase typically \$150–\$400+	ChatGPT+ ~\$20/month					
Asynchronous, practice-focused,	Simulate conversations, provide explanations, curriculum and feedback.	Near-instant literal translation of spoken words; Good for on-the-	Rapid translation, text & voice. Works well for typed or voice-to-text					
Gamified experience;	Not as gamified;	spot comprehension in live contexts	scenarios; not built for developing skills.					
High habit formation (streaks, XP, gamification).	Depends on prompt design and model quality.	(travel/business). Conversation flow may be awkward (latency, missed nuance).	Conversation flow may be awkward (latency, missed nuance).					

Duolingo wins where humans are naturally lazy: most people won't self-drive a years-long language journey with ChatGPT, but Duolingo lowers cognitive load and keeps them engaged through structure, gamification, and habit loops.



How AI accelerates the business

Three areas of opportunities: Effective learning, efficiency improvement and monetization

More Effective Learning

Potential Upside

- Gen Al enables new learning formats and accelerates content velocity
- Improved tools may help users achieve higher proficiency

Features & Impact

- Scaled DuoRadio from 100K to 5.5M DAUs via generated content
- Faster content creation enabled expansion to more courses

Internal Efficiencies

Potential Upside

- Gen AI can lead to greater efficiency in content production
- · Automate manual processes

Features & Impact

- DuoRadio content produced at a 99% lower cost
- Reduced manual QA regression testing by ~70%
- ~10x increase in content creation

Monetization

Potential Upside

- Initial Gen Al features have increased revenue per user
- Better address the \$115B market for D2C language learning

Features & Impact

 Duolingo Max subscription tier focused on Generative AI features has reached ~5% of subs at a >\$50M annualized run rate



Core competitiveness – A/B Test and data accumulation



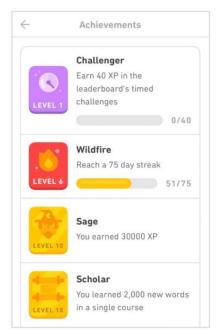
'Test everything' is the company's core methodology: Duolingo runs more than 750 A/B tests every quarter, continually accumulating new know-how, prioritizing improvements in user engagement and retention, and optimizing monetization only in ways that do not compromise long-term user value.

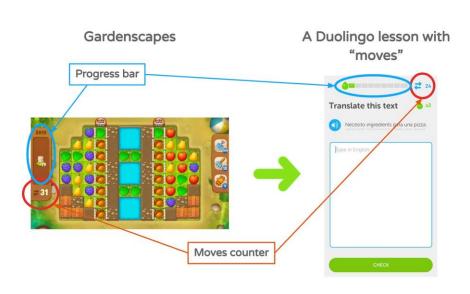
This vast body of know-how cannot be built overnight or copied and pasted — it requires massive user data and years of iterative experimentation, and it is not something an LLM can simply replicate with a single configuration.



Duolingo's increasing gamification helps retention





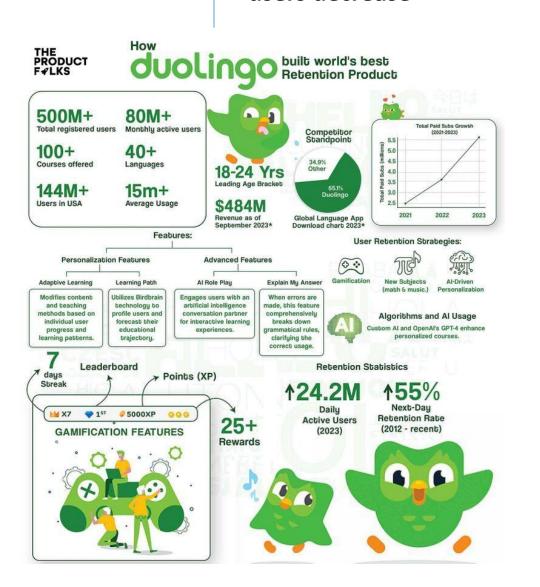


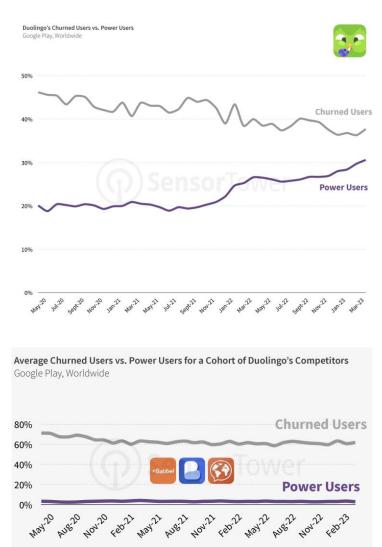
Gamification meaningfully boosts Duolingo's engagement and retention, powering a data-driven growth flywheel.

- After introducing leaderboards, total learning time increased by ~17% and the number of high-intensity learners nearly doubled.
- Social features like 'Friends Quest' raise the likelihood of completing a daily lesson by ~22%.
- Optimizing streak thresholds lifted the number of users achieving a 7-day streak by ~40%
- The initial launch of badges alone drove a 2.4% increase in DAU, a 13% lift in paid conversion, and a 116% jump in friend referrals.
- Continuous product iteration has improved current user retention (CURR) by ~21% from 2019 to 2022, driving a ~4.5 \times increase in DAU, expanding the share of heavy learners from ~20% to 30%+, and reducing overall churn from ~47% to ~37%.



Retention: Power users accumulate while churned users decrease



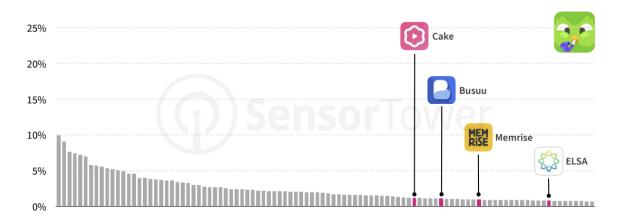




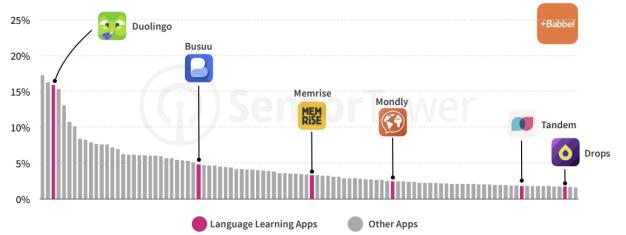
Retention: Duolingo's users show strong loyalty to the app

Duolingo and Babbel Users' Likelihood of Using Other Apps Within 30 Days

Q1 2023, Google Play



Duolingo's users exhibit a remarkable loyalty to the app, as competing language learning apps are not among the top choices for Duolingo users. In Q1 2023, Duolingo's Google Play users preferred using Cake, ranked 67th in usage over a 30-day period.



Users of Babbel, a main competitor of uolingo, tend to use other language apps more frequently, indicating less exclusivity. For instance, during a similar 30-day period, Duolingo ranked as the third most used app among Babbel users in Q1 2023, while Busuu, Memrise, and Mondly also appeared in the top 67 most used apps.



Key Management Overview



Luis von Ahn, Ph.D. has served as our Chief Executive Officer and a member of our board since founding Duolingo with Severin Hacker in August 2011. Previously, he served as the Chief Executive Officer of reCAPTCHA from 2007 until its acquisition by Google in 2009. Luis holds a B.S. in Mathematics from Duke University and a Ph.D. in Computer Science from Carnegie Mellon University



Severin Hacker, Ph.D. has served as our Chief Technology Officer and a member of our board since co-founding Duolingo with Luis von Ahn in August 2011. Severin holds a B.S. in Computer Science from Eidgenossische Technische Hochschule Zurich, Switzerland, and a Ph.D. in Computer Science from Carnegie Mellon University.



Robert Meese is our Chief Business Officer and has worked at Duolingo since September 2016. From August 2008 to September 2016, he held various roles at Google, most recently as Director, Global Head of Games Business Development, Google Play. Robert holds a B.S. in Economics and a B.S. in Computer Science from the University of Pennsylvania and an M.B.A. from the Massachusetts Institute of Technology.



Matthew Skaruppa has served as our Chief Financial Officer since February 2020. From January 2016 to February 2020, he served as Vice President of Goldman Sachs. Previously, Matthew served as Principal at KKR Capstone from 2010 to 2015 and as a consultant at Bain & Company from 2004 to 2008. Matthew holds a B.S. in Chemical Engineering from Northwestern University and an M.B.A. from the Stanford Graduate School of Business.



Natalie Glance, Ph.D. is our Chief Engineering Officer and has worked at Duolingo since March 2015. From 2007 to 2015, she served as an Engineering Manager at Google. Natalie holds a B.A. in Physics from Princeton University and a Ph.D. in Physics from Stanford University.



Key Management Overview



Stephen Chen has served as our General Counsel since March 2020. From July 2014 to February 2020, he served as Associate General Counsel for Proofpoint, an enterprise security company. He previously served as Associate General Counsel of Marin Software; Director and Senior Counsel, Mergers and Acquisition at VMWare; and Legal Director of Yahoo!. Stephen holds a B.A. in History and a J.D. from Harvard University.



Manu Orssaud is the Chief Marketing Officer of Duolingo, where he is responsible for building the brand and driving user growth globally. He joined Duolingo in September 2020, initially focused on brand building across international markets. Prior to this, Manu worked at Spotify leading Global Marketing Strategy for the music technology company, and was responsible for the award-winning Wrapped annual campaign. Manu also spent 9 years at Sony PlayStation developing the digital marketing function across EMEA for the global entertainment brand.



Ryan Sims is the Chief Design Officer of Duolingo, where he is responsible for creating a delightful product experience and brand. Since joining in November 2018, he has grown Design from a small team of designers into a creative powerhouse. Prior to Duolingo, Ryan was the Head of Product Design at Stripe and the Head of Design for Rdio.



Cem Kansu is our Chief Product Officer and has worked at Duolingo since September 2016. Previously, he led Duolingo's monetization efforts and the launch of Duolingo's subscription products. Cem holds a B.S. in Industrial Engineering from Bilkent University, a M.Eng. in Financial Engineering from Cornell University and an M.B.A. from the Wharton School at the University of Pennsylvania.